

July Veteran Directed Care Quarterly Educational Webinar

July 15, 2020

Agenda

- Welcome and Announcements from the Administration for Community Living (ACL)
- Veterans Health Administration (VHA) Announcements
- Veteran Directed Care (VDC) Evaluation: Overview
- VDC Evaluation Part 1: Building Partnership for Success
- Question and Answer
- Closing

Announcements from ACL



**Caroline Ryan, Manager of VA
and CMS Partnerships and
Innovation**
Office of Interagency Innovation

Announcements from VHA Regarding VDC



Daniel Schoeps,
Director, VA Purchased
Long-Term Services and
Supports

VDC Evaluation: Background

- Funded by VA and conducted by:
 - ▶ VA's Partnered Evidence-Based Policy Resource Center (PEPReC),
 - ▶ Center of Innovation in Long-Term Services and Supports (LTSS-COIN), and
 - ▶ The Center of Innovation to Accelerate Discovery and Practice Transformation (ADAPT).
- Findings from the evaluation will be presented over multiple webinars
 - ▶ Building VDC Partnerships
 - ▶ Experiences of Veterans and Caregivers
 - ▶ Impact of VDC

Reflection Questions to Consider

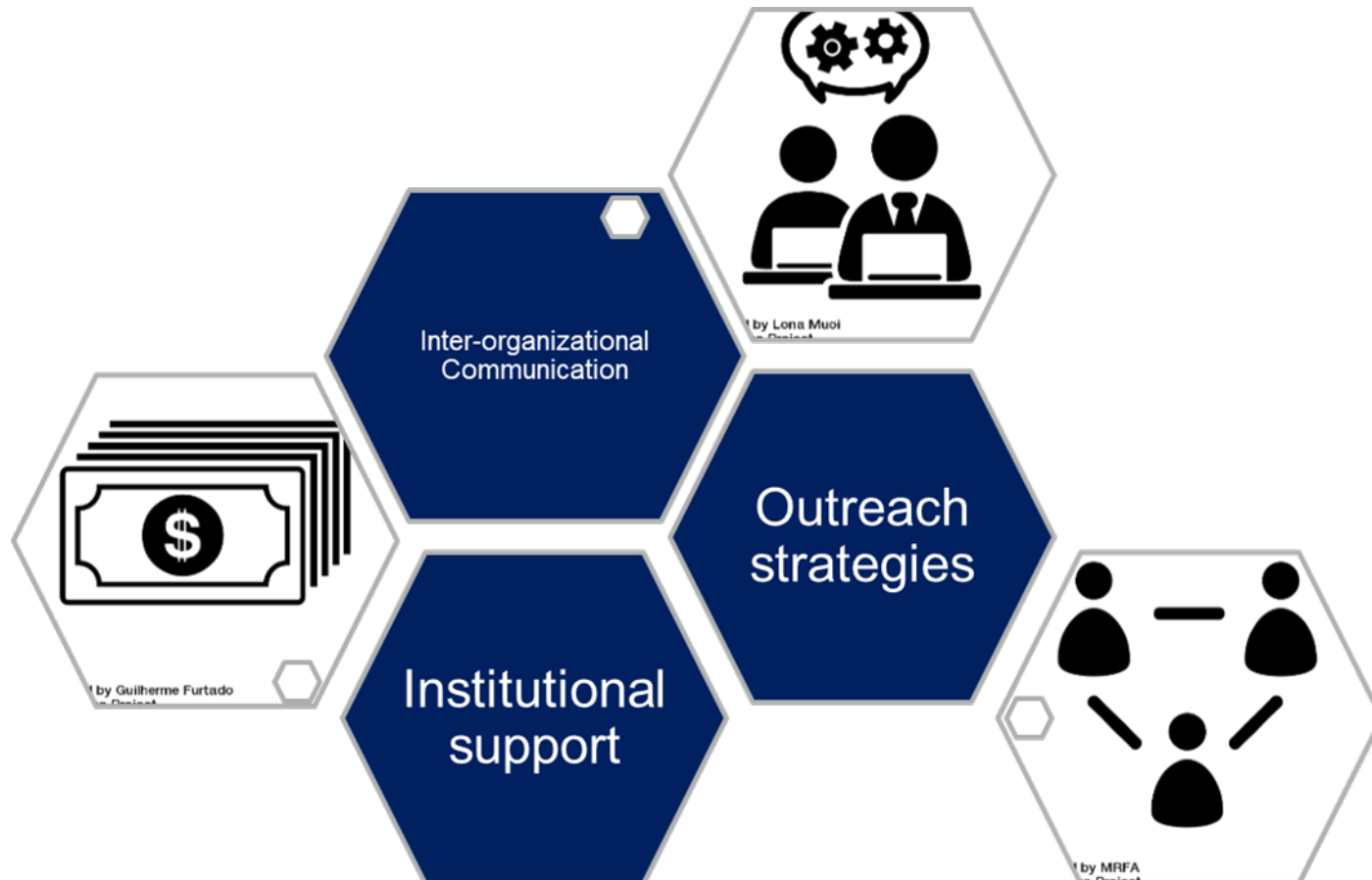
- What type of relationship do you have with your VDC Partner?
- Do you understand how your VDC Partner operates and what's important to them?
- How frequently do you meet? Do you meet in-person?

Determinants of implementation success in complex inter-organizational relationships: a mixed-methods evaluation of Veteran Directed Care

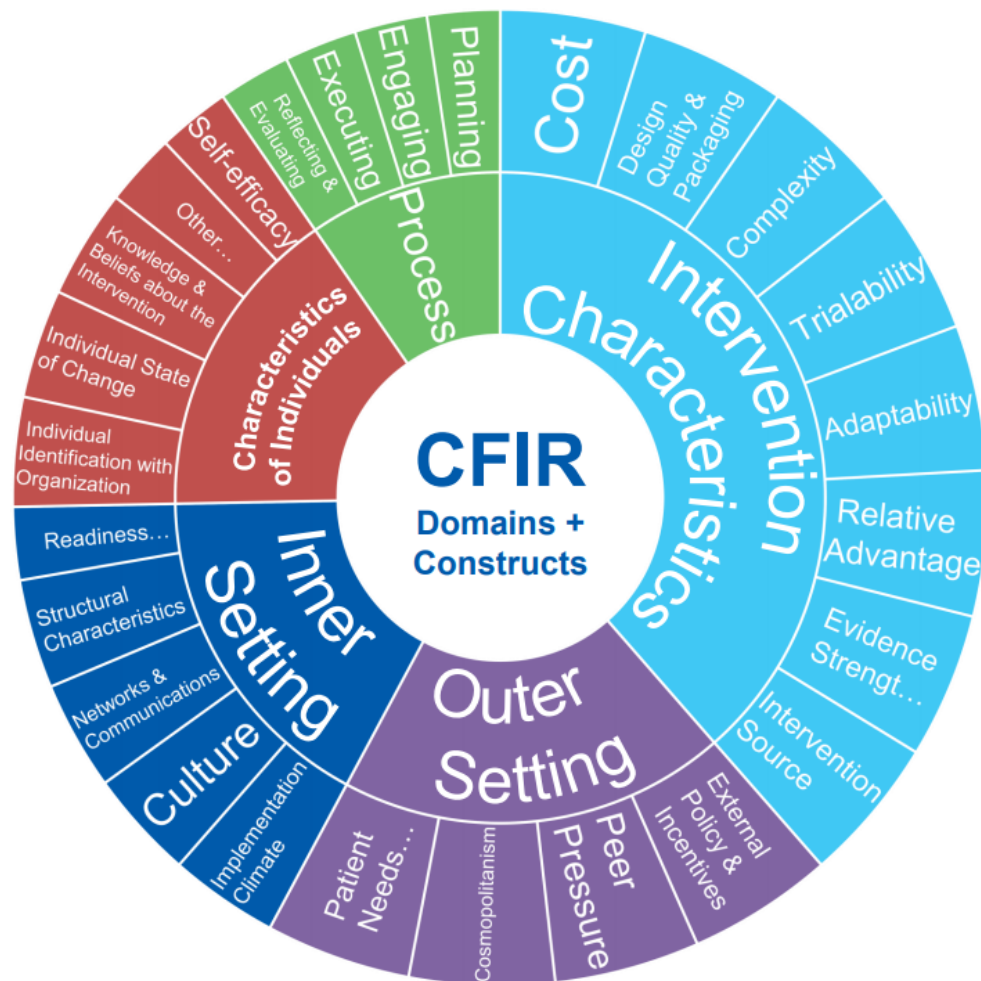
Nina R. Sperber , Edward J. Miech , Alecia S. Clary, Kathleen Perry, Merle Edwards-Orr , Courtney H. Van Houtven, Kali S. Thomas, Jim Rudolph

Focus of evaluation

Goal: to understand determinants of VDC implementation



The Consolidated Framework for Implementation Research (CFIR)



Credit Miyake-Lye et al., Care Coordination VA QUERI Program;
Damschroder et al., *Implementation Science*, 2009

Questions

1. Which determinants function as **facilitators** to interorganizational implementation?

2. Which determinants function as **barriers** to interorganizational implementation?

3. Which determinants are **necessary or sufficient** for implementation success?

Key Findings

1. Partners agreed more than not on what matters for implementation- multiple facilitators.

2. Barriers to interorganizational implementation had to do with inner setting differences.

3. Two determinants instrumental for implementation success.

A LOT OF DATA

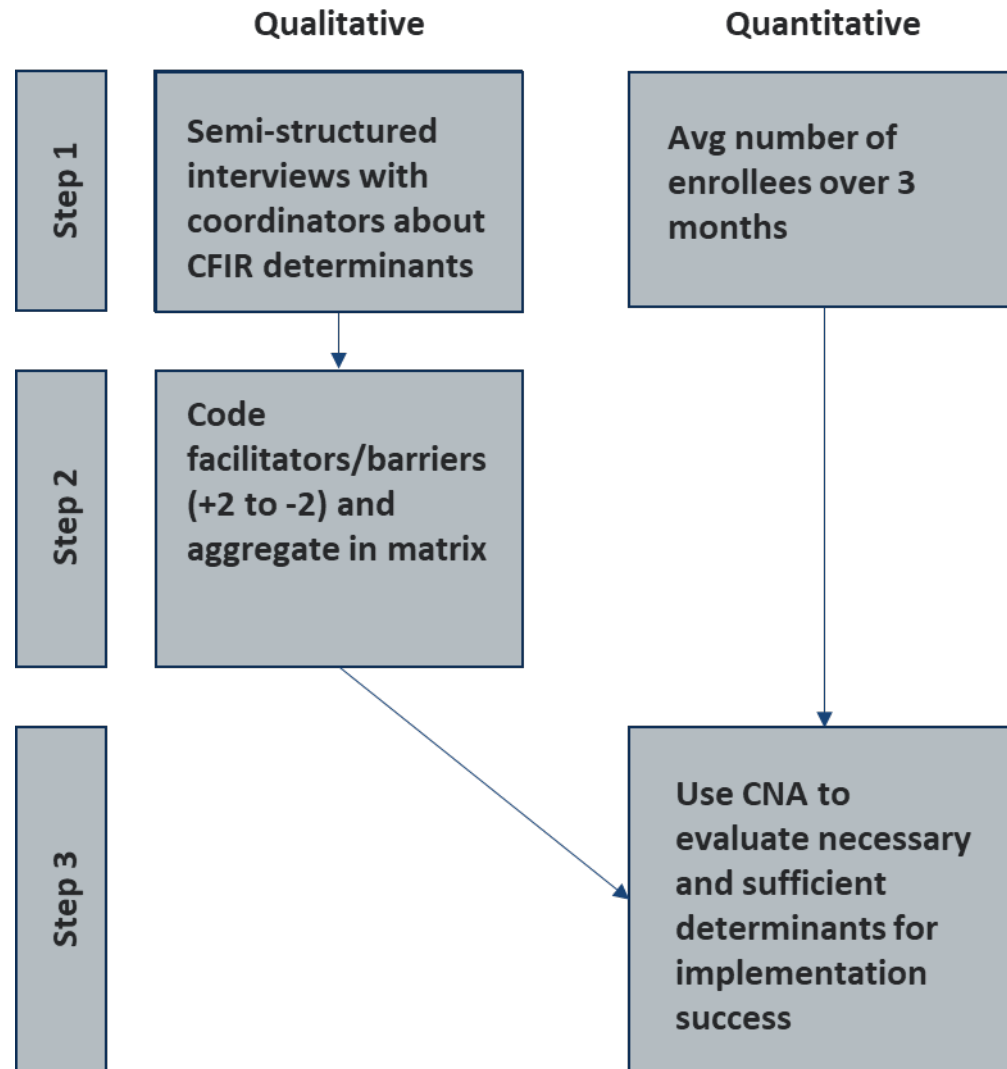
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partnerships

VA

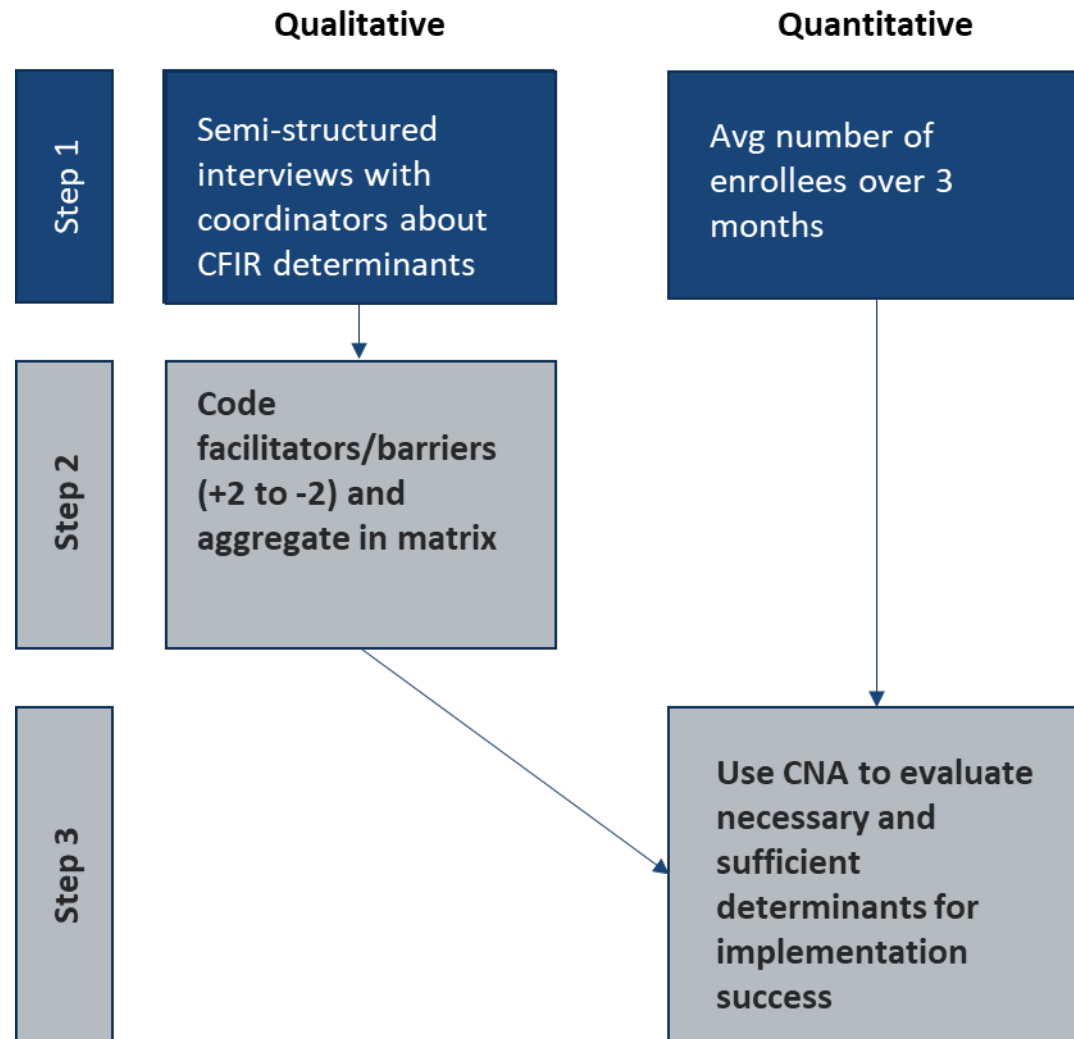
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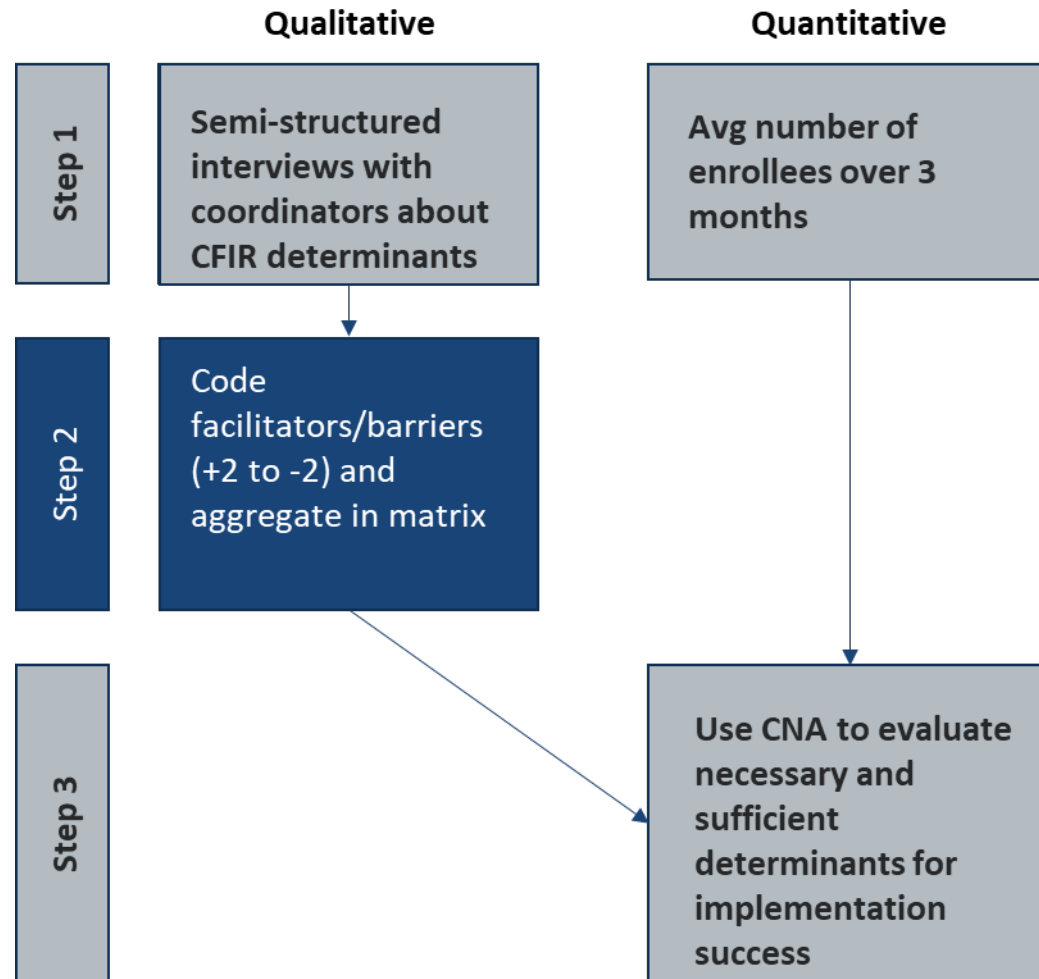
Mixed Methods



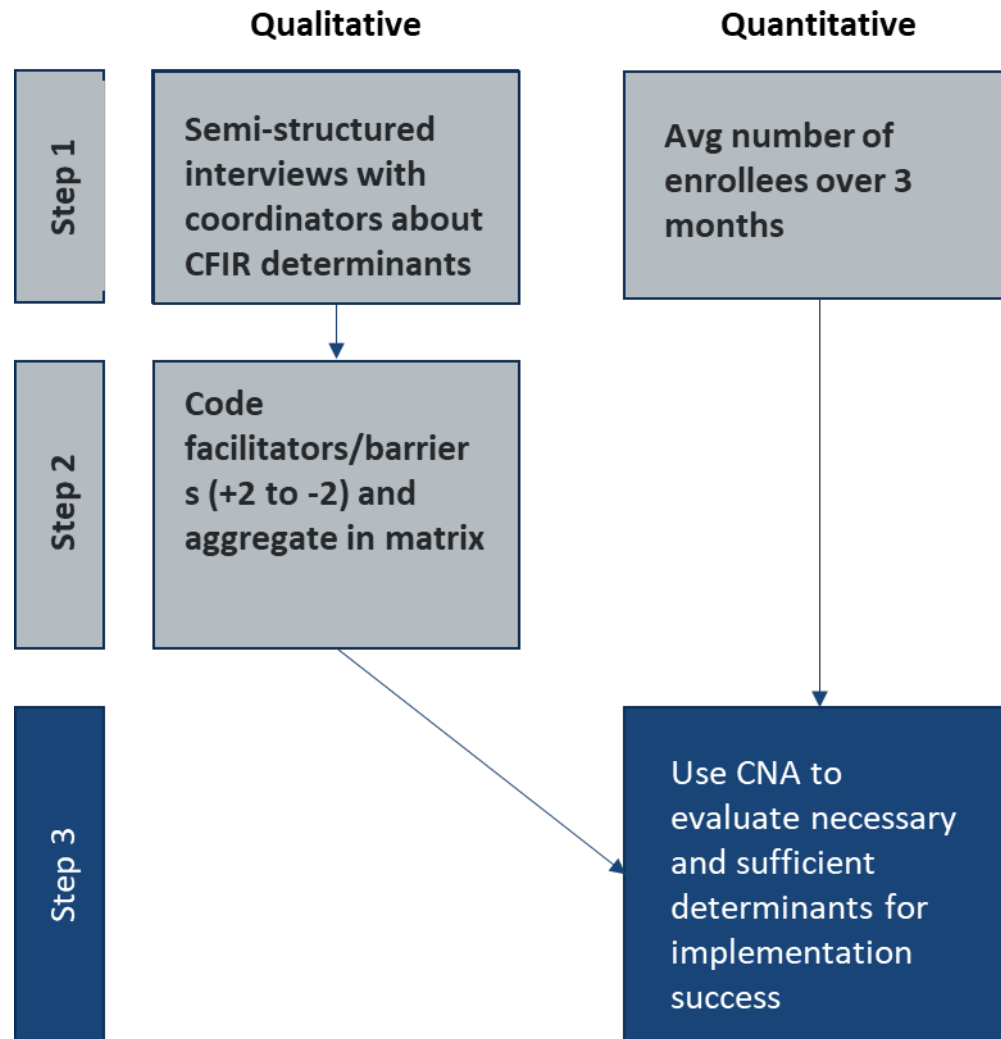
Mixed Methods



Mixed Methods

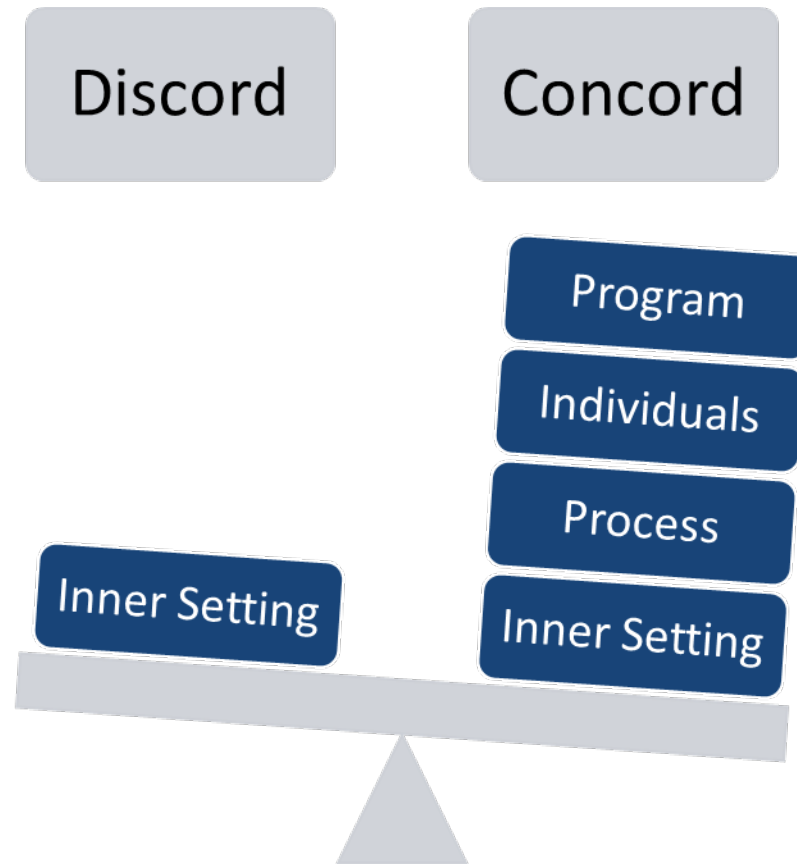


Mixed Methods

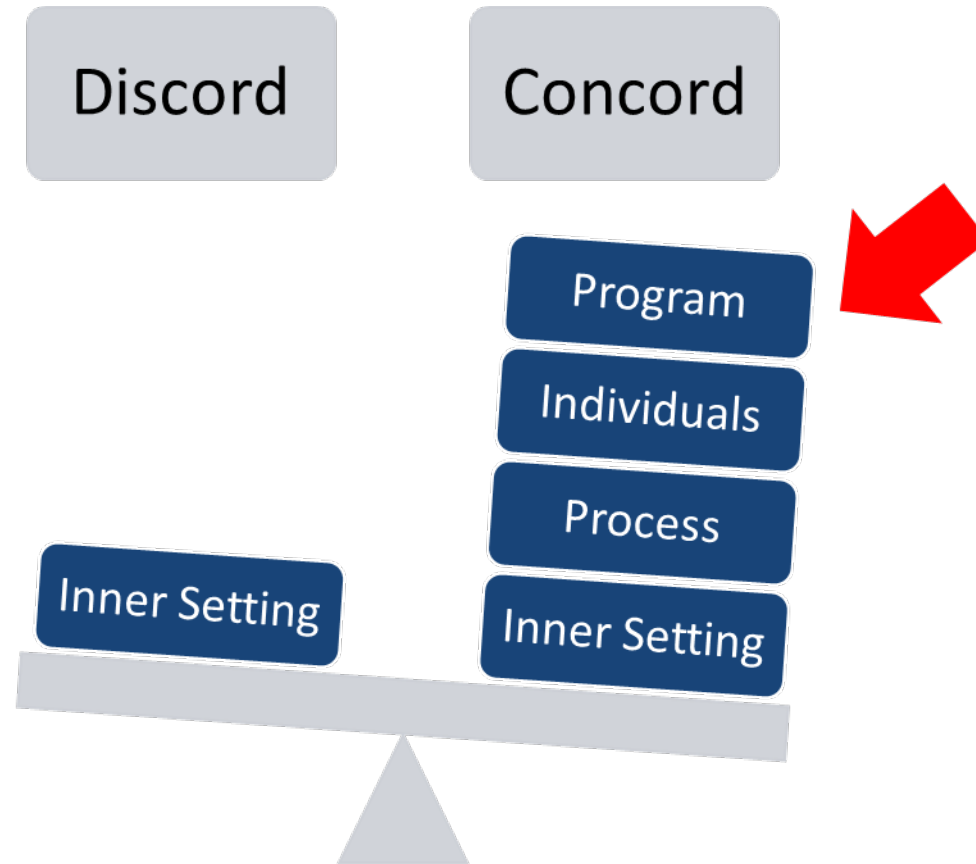


Findings

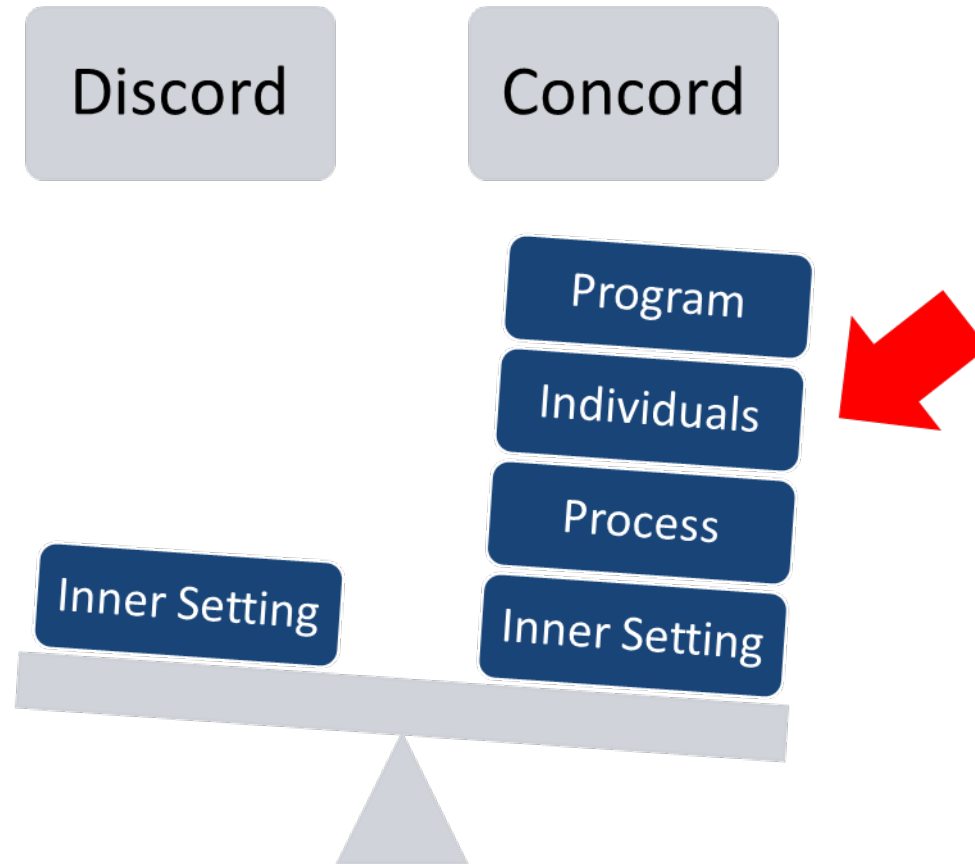
Partners agreed more than not on what matters for implementing VDC



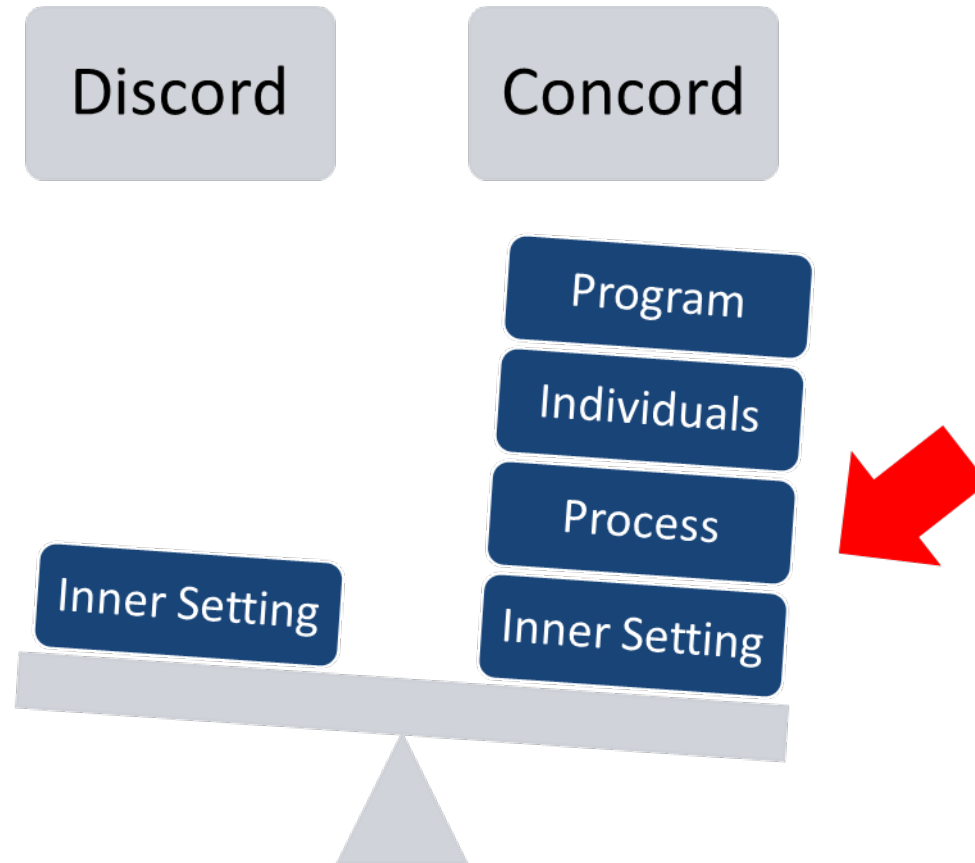
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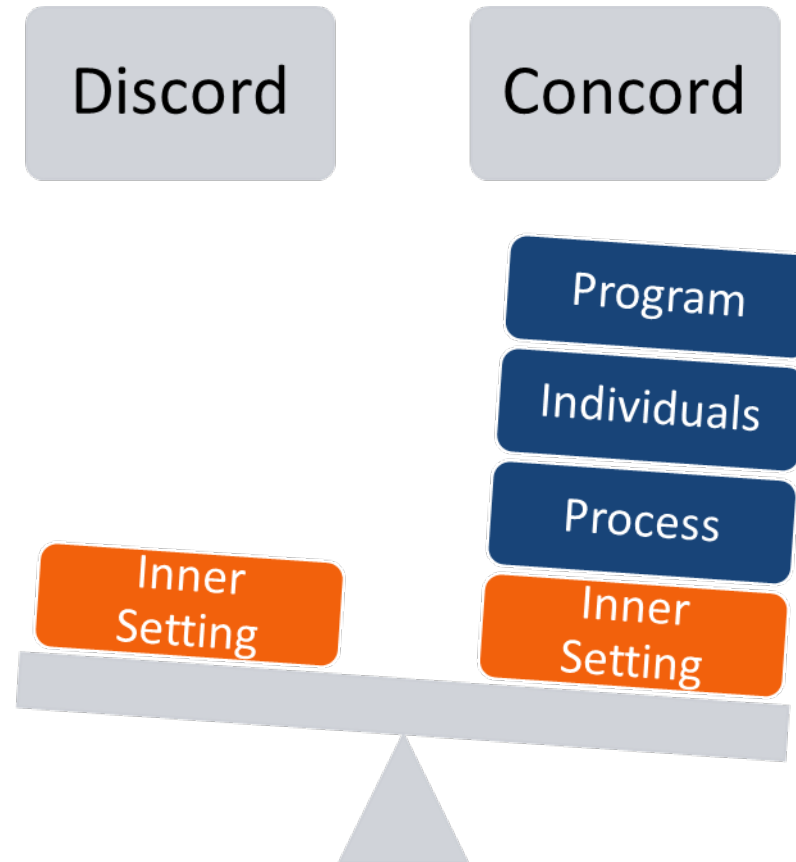
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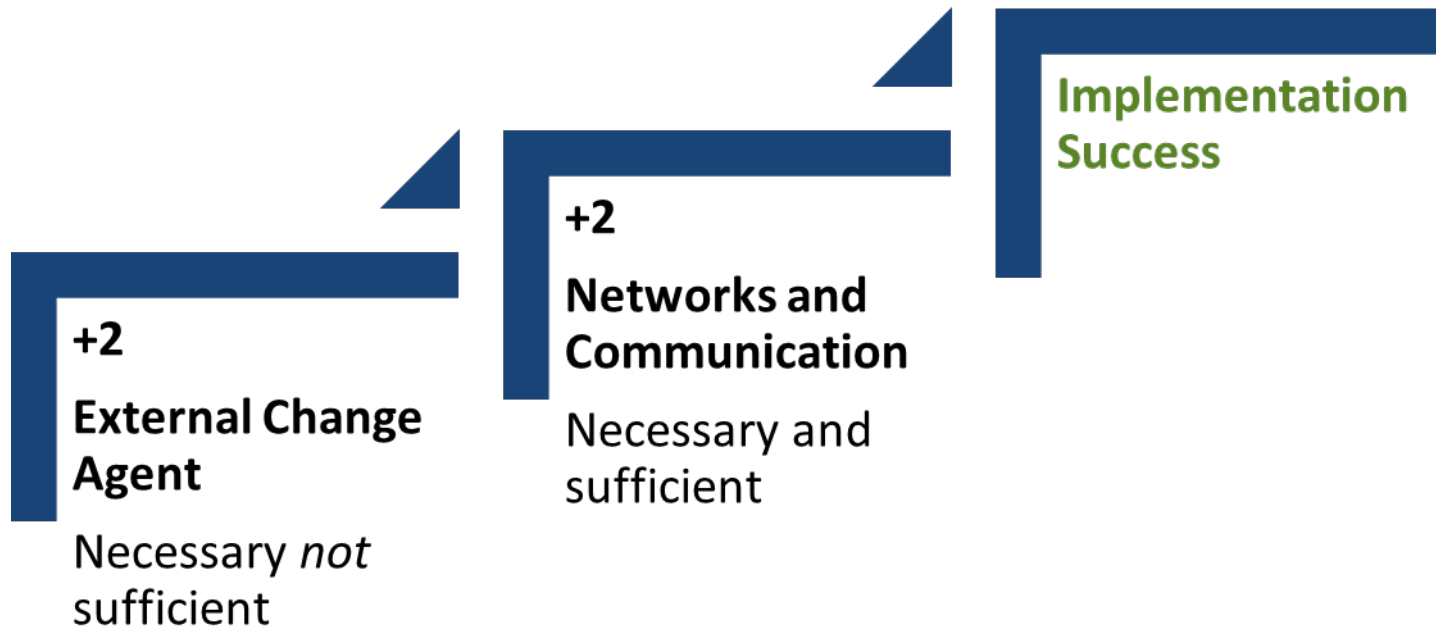
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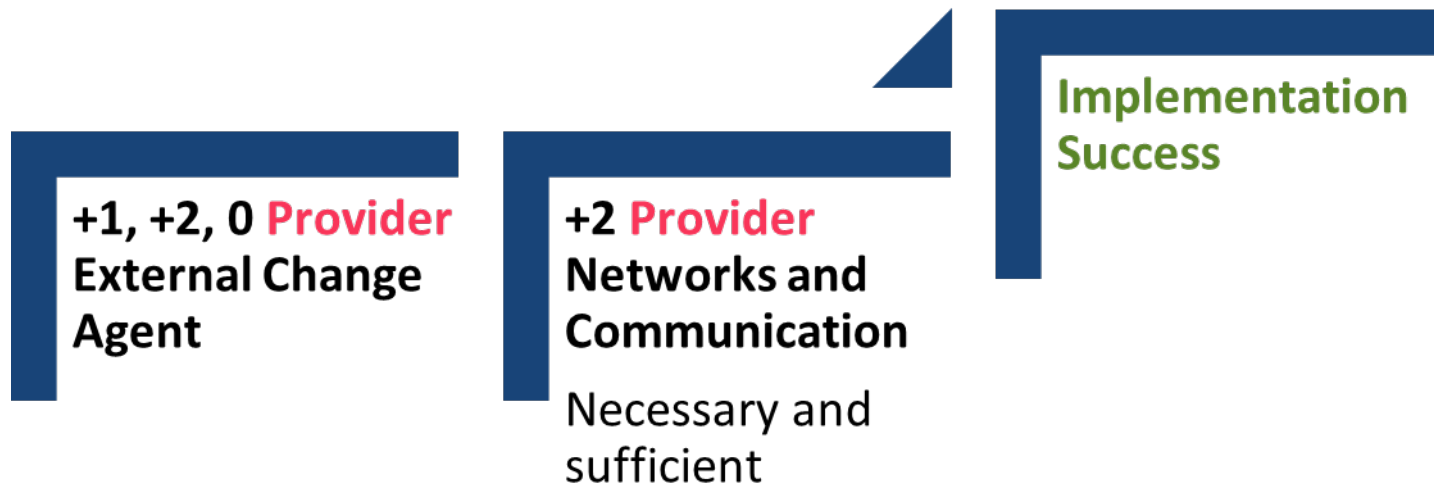
Barriers to interorganizational implementation had to do with inner **setting differences**



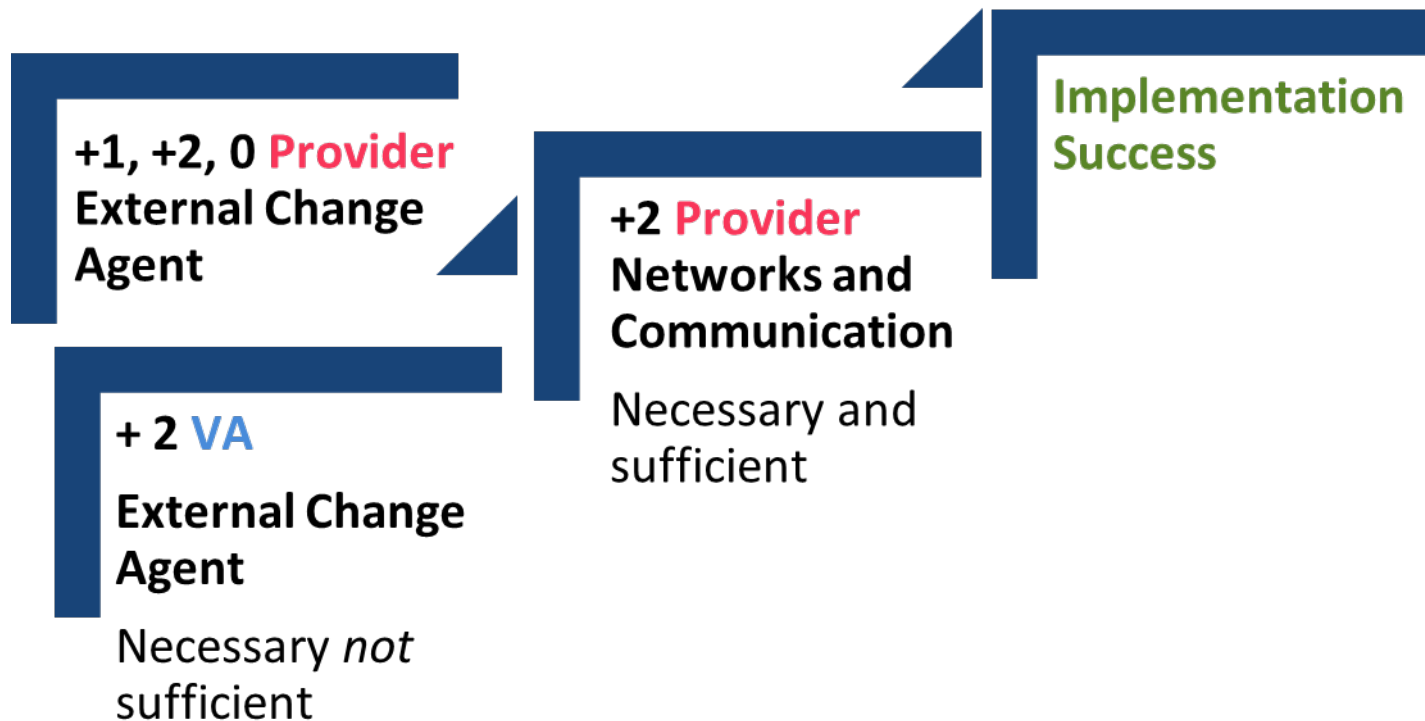
2 determinants instrumental for implementation success



2 determinants instrumental for implementation success (part two)



2 determinants instrumental for implementation success (part three)



Implications

Summary of Implications

1. Concordance at multiple levels indicate multiple leverage points for facilitating implementation.

2. Inner Setting may be a focus for minimizing discord.

3. Each partner may require different conditions for overall success; research can help to identify.

Disclaimer and Acknowledgements

Disclaimer

The views expressed in this presentation are those of the authors and do not necessarily reflect the position or policy of the Department of Veterans Affairs or the United States government.

Acknowledgement

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Key Takeaways for VDC Providers

- What type of relationship do you have with your VDC Partner?
- Do you understand how your VDC Partner operates and what's important to them?
- How frequently do you meet? Do you meet in-person?

Questions and Answers

Options for sharing information and asking questions:

1. Use the raise your hand function and we will unmute your line.
2. Use the chat feature in the right side panel of the WebEx platform to enter your questions and send to “all participants.”



Closing

- Please email the VDC Technical Assistance Team with any questions: veterandirected@acl.hhs.gov
- VDC Monthly Reporting Tool Data Entry: <https://app.smartsheet.com/b/form/9bff196f995e4ddd82aa0fd246ae0501>
- Please provide your feedback: https://www.research.net/r/Jul_VDC_Educational_Webinar